
**Crown Lifts
INTEGRATED POLICY STATEMENT**

The Integrated Policy Statement of:

Crown Lifts

Authorised By



Managing Director

Crown Lifts INTEGRATED POLICY STATEMENT

The Integrated Policy Statement of Crown Lifts, has been developed to control the impact of Lift Installations and associated activities. Enabling the organisation to provide a high quality professional service to its client base, working within those clients own guidelines and specifications and complying with all legal obligations, and any other requirements that the company may adhere to.

The company will achieve this by operating the Company's IMS inline with the requirements of ISO9001:2008 and ISO14001:2004.

The Company's aim is to understand and respond to the needs of its clients and the community they serve, where applicable, in a sustainable way.

It is the objective of the Management System to enable continuous improvement at all times to prevent pollution and operate in a safe and responsible manner, in turn improving the effectiveness of the management system and client service offered

All personnel are trained in the operation of the Management System.

All incidents where the specified requirements are not achieved, be it customer complaint, health and safety accident or environmental incident are reported investigated and rectified promptly.

The performance of the Management System will be compared against the objectives of the organisation at the Company's Management Review Meetings.

All staff are responsible for safeguarding their working environment and the natural environment by following defined procedures, standards and good practices, together with reporting any deficiencies to line management.

The Senior Management, are responsible for implementing this policy and arrangements for quality, health, safety, and environmental management in their respective areas of responsibility. They must:

- provide sufficient resources for effective implementation of the policy
- ensure that environmental responsibilities are assigned to appropriate staff members
- provide information on key aspects of performance at business/site level for internal use
- develop improvement programmes and monitor their implementation

The Managing Director is responsible for the day to day management of the system; responsibilities include:

- periodic reviews and audits of facilities and activities to ensure compliance with this policy
- monitoring developments in health and safety and environmental issues that impact on the company providing support and advice on all matters relevant to its operations
- promoting workable procedures and encouraging initiatives to implement this policy
- keeping staff and other relevant stakeholders informed of the efforts to improve its performance
- interpreting and implementing this policy and advising on updating it as required.